

"I don't know where to begin when it comes to saying thank you for all the comfort, help, wisdom, encouragement and medical care given to my wife and our family. When we started our journey, we had no idea the venture we would embark upon. All of you made it so much more bearable."

"Without the wonderful aid of St. Joseph's Hospice and all the caring people involved with your organization, it would have been extremely difficult, if not impossible, to care for mother at home."



**YOUR CHOICE. YOUR VOICE.
ASK FOR ST. JOSEPH'S HOSPITAL.**

HOME HOSPICE SERVICES
**CALL 715.726.3485
OR 800.726.3485**

www.stjoeschipfalls.com



Q: Who pays for hospice care?

A: Home Hospice costs are normally covered by:

- Private health insurance
- Personal resources
- Private pay
- Medicare
- Medicaid
- Veteran's Administration benefits

Our Home Hospice staff will answer your questions and assist you with financial arrangements. We are always here to help with any concerns you have or challenges you face.



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*An Affiliate of
Hospital Sisters Health System*

HOME HOSPICE SERVICES

When someone you love has a terminal illness, the Home Hospice team at St. Joseph's Hospital will be there to help you.



HOME HOSPICE SERVICES

Coping with a terminal illness affects everyone whose life it touches: patients, families and friends. Hospice helps patients with terminal illness spend their last days with comfort, dignity and quality at home or in a home-like setting with their loved ones. Hospice neither hastens nor postpones death. It affirms life and regards dying as a normal process.

WHAT IS HOSPICE?

Hospice is a life affirming program...caring for people with any terminal illness when the patient, physician and family determine that curative treatment is no longer appropriate. Hospice helps the patient and family direct the patient's care plan. Hospice seeks to help patients with terminal illness spend their last days with dignity and quality at home or in a home-like setting with their loved ones. Hospice helps loved ones cope with and come to understand that the dying process is a natural part of the life cycle. Bereavement counseling is provided to the family after the death of their loved one.

HOW HOSPICE CAN HELP YOU AND YOUR LOVED ONE.

Hospice is available to offer help and support 24 hours a day, seven days a week and although 24 hour a day caregiving is not always available, we are always ready to serve you and we are only a phone call away.

THE PLAN OF CARE.

The patient's primary care physician and Hospice Medical Director manage the patient's medical "Plan of Care" in collaboration with the following:

- 1. Hospice Registered Nurses** provide comfort and pain management while communicating regularly with the patient's primary care physician.
- 2. Hospice Social Workers** counsel and assist patients and their families with emotional, social and financial stresses that surface with terminal illnesses. The Social Workers assist family and friends, helping them to support each other and helping them to handle the challenging issues of loss and grief. Hospice Social Workers also provide community resource information to the patient and family.
- 3. Certified Nursing Assistants** help patients with activities involved in daily living, such as bathing, grooming, dressing and hair care.
- 4. Hospice Chaplains** provide spiritual counseling to patients and their families. If a family chooses to use their own spiritual care provider, Hospice will always support this choice.
- 5. Trained Volunteers** offer a variety of support services to patients and families. They may provide companionship to the patient in the home, allowing caregivers to take a break without worrying about the patient. They may run errands for the patient and family as well as perform a wide variety of other helpful services. They also provide assistance in the Hospice Office and with fundraising. In order to provide the quality of care that is necessary, Hospice greatly needs and appreciates this help.
- 6. Bereavement Staff and Volunteers** offer support to the family after the patient's death, helping educate and support the bereaved to move through a healthy grief process and a renewed sense of meaning and purpose in their lives.

HOW HOSPICE CARE DIFFERS FROM OTHER TYPES OF HEALTHCARE.

Hospice offers palliative comfort care rather than curative treatment. Under a physician's direction, Hospice manages both pain and symptoms to enable the patient to live as fully and comfortably as possible. Hospice treats the person, not the disease. The Hospice team is made up of professionals who address physical, emotional, psychological and spiritual needs of the patient and family. Hospice emphasizes quality rather than length of life. Hospice neither hastens nor postpones death; it affirms life and regards dying as a normal process. Hospice stresses human values that go beyond the physical needs of the patient.

Q: How does a patient qualify for St. Joseph's Hospice care?

- A:** Patients are eligible for hospice care when each of the following conditions exists:
- Patient has been diagnosed with a terminal illness
 - Patient is not receiving curative treatment for terminal illness
 - Patient and family are aware of diagnosis and prognosis and wish to receive hospice care at home or in a home-like setting
 - Patient's physician approves and agrees to participate in hospice care
 - The patient has a designated caregiver (family or other) or a designated place of care to ensure his/her safety
 - Patient is a resident of the geographic area served by St. Joseph's Hospital Home Hospice Service