



For over 120 years, St. Joseph's has played a vital role in the healthcare of the people in Chippewa County and the surrounding area. Inspired by the Franciscan tradition of our founders, the services we offer are dictated not by the prospect of financial gain, but instead by the opportunity to care, help and heal. In that spirit we offer leading-edge medical services. And something extra... the benefit of sincere caring.



Call the Home Hospice Volunteer Coordinator at 715.726.3485. To discuss your ideas and opportunities for supporting Home Hospice or for more information, contact the Director of Development at 715.726.3392.



HOME HOSPICE SERVICES



Volunteers



**YOUR CHOICE. YOUR VOICE.
ASK FOR ST. JOSEPH'S HOSPITAL.**

HOME HOSPICE SERVICES
VOLUNTEERS

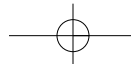
**CALL 715.726.3485
OR 800.726.3485**

www.stjoeschipfalls.com



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*An Affiliate of
Hospital Sisters Health System*



HOME HOSPICE SERVICES

WHO ARE HOME HOSPICE VOLUNTEERS?

Home Hospice Volunteers are men and women of all ages and backgrounds. They are special people who give of themselves to help others. They are men and women who find a few hours each week to give to others and show they care. Home Hospice Volunteers are people who want to make life more meaningful by investing themselves in the well-being of others.

WHAT SERVICES CAN OUR VOLUNTEERS PERFORM?

The majority of Home Hospice Volunteers assist the patient and family by offering the following services:

- Providing respite for caregivers by staying with the patient while the caregiver is away from their loved one
- Help with shopping or running errands
- Give companionship and support to both the patient and family

ARE THE VOLUNTEERS TRAINED WITH HOME HOSPICE?

All Volunteers working with the patients have completed an extensive training program. In the class they examine their own attitudes and feelings concerning death and discuss the physical and emotional needs of patients and their families. Communication and listening skills are also addressed in the training.

WHEN DOES THE HOME HOSPICE VOLUNTEER COME TO VISIT?

Some families prefer to have a regularly scheduled time each week for a Volunteer to provide respite or companionship. Others prefer to contact the Volunteer or have the Volunteer contact them weekly and set up a time for the week that services are needed.

Still others will use a Volunteer intermittently or on an as-needed basis. Usually up to 4 hours of service one time per week is requested of our Volunteers. Our goal is to provide the assistance the family needs when they need it or want it.

CAN A VOLUNTEER GIVE MEDICINE?

If the family prepares the medication by pouring it or putting the pills within the patient's reach, the Volunteer will see that the patient is awake and takes the medication at the appropriate time. Lay Volunteers do not administer medications directly to the patient.

WHAT IF THERE IS AN EMERGENCY?

The Volunteer has been instructed to call St. Joseph's Hospital Home Hospice any time that he/she is with a patient and the patient is experiencing problems. The phone is answered 24 hours a day, 7 days a week. The Volunteer will not call 911.

HOW LONG WILL OUR VOLUNTEER WORK WITH US?

Volunteers usually offer up to four hours of service per week. Arrangements can be made with the Volunteer Coordinator for more lengthy needs. If possible, the Volunteers will

be available to you throughout the illness. If, during your hospice involvement the Volunteer is unable to continue seeing the patient, another Volunteer will be introduced and assigned to provide services.

CAN I GIVE A PRESENT TO MY HOME HOSPICE VOLUNTEER?

St. Joseph's Hospital requests that you refrain from offering gifts of value to a Volunteer. It is permissible to express your appreciation and thanks by writing a note of thanks or giving a small remembrance memento to the Volunteer.

WHAT IS A BEREAVEMENT VOLUNTEER?

Bereavement Volunteers are men and women who have received additional training related to grief and loss. These Volunteers will be in contact with your family to provide support, either in person or via the telephone.

WHAT ARE THE DUTIES OF A BEREAVEMENT VOLUNTEER?

Bereavement Volunteers provide family members with support through outreach phone calls and visits. The Volunteers assist with agency bereavement activities and host events as appropriate.

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